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**DEEPAK KUMAR JAIN**

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**Targeting Top level challenging assignments:**

**Software & Application Development ~ Project Management ~ Technical Support**

**Extensive business background** in **international, multi-cultural environments**; **Sound understanding of basic framework** of end-to-end projects operations

**Location Preference:** Delhi-NCR

**Industry:** IT

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| --- | --- |
| **Areas of expertise*Software Development***  ***Team Management***  ***Requirement Gathering***  ***Design & Coding***  ***Strategic Planning***  ***Application Support***  ***Client Relationship Management***  ***P&L Management***  ***Channel Management*** | **PROFILE SUMMARY**   * A result-oriented professional **offering over 12 years** of experience * Currently associated with **Incedo, Gurgaon as Technical Lead** * Skilled in providing **end-to-end support** for software products/projects from **inception, requirement specs, planning, designing, implementation, configuration management**, testing, documentation and closure with cross-cultural teams * Proven excellence in **Java, JSP, Servlet, Struts, Hibernate, Spring, Web Services, Java Bean, Java Scripts, JDBC, Apache Maven, Tomcat (Web Server), Jenkins, AWS, Spring Boot, Micro services, VMware, Eclipse-3.0.1(IDE), Oracle** * Significant experience of working with **customers, project managers and technical teams** for securing & executing concurrent projects * An effective leader with proven abilities in leading teams during the project phase, **training & guiding team members and enabling knowledge sharing among the team** |

**ORGANISATIONAL EXPERIENCE**



**Nov’16 - May’20 Incedo, Gurgaon as Technical Lead**

**May’14- Nov’16 Steria, Noida as Team Lead**

**Sep’07-Oct’13 HCL, NOIDA as Team Lead**

**Mar’05-Sep’07 Path Infotech Ltd., Noida as Team Leader**

**Key Result Areas:**

* Building and leading high-performing teams of 4+ members; enhancing morale, cross group collaboration, staff development and talent management
* Clarifying and validating business rules at the time of requirement gathering, that resulted in major improvements in data quality and integrity
* Droving efforts towards maintaining software development practices; adhering to company standards for coding and unit/functional test coverage
* Consistently recognized for delivering projects on time, building, managing, and mentoring software development teams and organizations
* Managing delivery frameworks and new technology implementation projects for streamlining related activities as per quality standards
* Directly interfaced with customer stakeholders and quality organizations to provide independent quality and process perspectives

**Highlights:**

* Coached and mentored a team of 4 program managers to successfully deliver numerous complex, high-priority initiatives including a major transition to a new infrastructure which also involved migrating all customers and accounts to the new platform

**ACADEMIC DETAILS**



2002 M.Sc. (Computer Science) from M.D.U. University, Rohtak

2006 MCA from M.D.U. University, Rohtak

1995 Bachelor of Science from C.C.S. University, Meerut

1999 Post Graduate Diploma in Computer Application from MCRP University, Bhopal

**CERTIFICATIONS**



* Java/J2ee course from Tuples Infotech Ltd. in 1999-2001

**IT SKILLS**



Technologies: Java, JSP, Servlet, JDBC, Java Bean, Struts, Hibernate, Spring, Restful Web Services, HTML, JavaScript, Spring Boot, Micro services

Deployment & Development

Environment: Weblogic6.1, Tomcat, Jboss4.0.2, SoapUI 4.5.1, Apache Maven 3.1.0

Operating System: Sun Solaris, Window/NT/2000, Ubuntu-11.04-server-i386

Database: Oracle 8i/9i

IDE: Oracle Jdeveloper 10.0.2/10.0.3, Eclipse 3.0.1

Database Tools: Toad7.1

VFabric Components: VFabric TC server & VMWare Workstation 7

Version Control Tools: Visual Source Safe 6.0, Git Repository, SVN

**PERSONAL DETAILS**



Languages Known: English and Hindi

Mailing Address: House No.-90, Gali No.-7, BholaNathNagar, Shahdara, Delhi-110032

**Kindly refer to Annexure for Project Details:**

**ANNEXURE**

**POC: Verizon: Graph View for Network Topology**

**Description:** We have worked on importing Json file’s data in vis to make it dynamically. We have made View part with the customized icons. In this POC we have done the data similar to the attached JSON documents represented as a graph on a web browser.

The icons used for nodes and edges of the graph is customize-able based on the value of a property on the node/edge.

***At Incedo, Gurgaon***

**Title: IFW**

**Client: Citi Bank**

**Tools:** JAVA, JSP, Spring Boot, Micro service, Oracle 10G, Tomcat5.0.23, SVN

IFW is a reporting tool. It supports to create report using features of this tool and download reports. Tool is developed using Java/J2ee technology on cluster environment. Clients have to give details for data source creation to make database available for this tool.

**Role and Responsibilities: Application Migration Architect**

* Managing the operation for design the modules, implementation and coding in Java, Java Bean, JSP, hibernate, spring etc.
* Serving as a technical support in our team to handle different users.

***At Steria, Noida***

**Title:** CIB

**Client:** OBS

**Tools:** JAVA, JSP, Hibernate, Spring, CXF Soap Web Service, Spring JPA Data, Oracle 10G, Tomcat5.0.23, SVN

The Commercial Installed Base contains the detailed list of offers ordered/owned by the customer.

The Commercial Installed Base represents instances of Offers subscribed by customers, the place where the offer is in use, as well as the commercial configuration characteristics.

The commercial Installed Base contains also charges of an installed offer or a commercial operation applied to the customer (according to its contracts).

InstalledOffer is the solution implemented on a site for a customer.

The Installed Offer and Product Management function updates the detailed list of products owned by the customer. (customers products inventory), according to the various use cases for creating and updating the installed base.

GOLD order data for EasyGo products will reach upload tool (filtered by Polaris on the basis of PSID & where RFB date is not null). Polaris will wait for the response from Upload tool. After applying transformation/enrichment rule upload tool will invoke CIB APIs to create update installed offer data. Based on CIB response, upload tool will respond back to Polaris. In case of failure (either from CIB or at upload tool), failed response will be sent to Polaris where based on failure reason corrective measure would be adopted.

**Role and Responsibilities:**

* Managing the operation for design the modules, implementation and coding in Java, J2EE etc.
* worked as a technical lead to handle the team also

**Title:** SmartYield

**Client:** STMicroelectronics

**Tools:** JAVA, JSP, Servlets, JSP, Oracle 10G, JBOSS, Clear Case, SVN

* SmartYield is a tool used to manage and track Non Confirming Lots, Scrap Lots. Based on the 8D methodology of problem solving The Events, when lots are scrapped, are analyzed. Containment Action is performed. Then Events are linked to a Root Cause. Event/Root Cause is then closed. Report is generated. There are four modules named Event Management, Root Cause Management, Analysis and Reporting and Admin Modules.

**Role and Responsibilities:**

* Managing the operation for design the modules, implementation and coding in Java, J2EE, Client Interaction, Team Handling etc.

**Title:** MAE & NAVIAPP

**Tools:** Java, JSP, Java Bean, Hibernate, spring, Web Service, Apache Maven 3.1.0

* *The MAE application is implemented as standard multi-tier Java-web-application.* MAE is web service application to calculate the abschluss for different banking products. It also provides an interface for Front application to store data for different products requests. Persisted data is used by different application to generate various reports.

*MAE application gets data from FACE Application. It calls Web Service of MAE application and do calculation of Product and sends data back to FACE Application. This Application is designed for Sales Person at bank.*

**Role:**

* Managing the operation for implementation and resoled issues in project etc.
* Worked as a individual contributor in team.

***At HCL***

**Title:** SmartOps

**Duration:** Sept’07-June’11

**Client:** EMI, ETrade

**Tools:** Java, JSP, Java Bean, Hibernate, spring

*Voice dashboard is a web based reporting portal designed for help desk management system. This includes ACD reporting; call quality monitoring and scoring, trunk performance monitoring. Currently this system is integrated with Nortel symposium for ACD reporting and witness for call monitoring and quality scoring. Data is collected from the symposium database and stored into local database. This data collection engine currently collects data every one hour. However the frequency of data collector engine is configurable and change in run time. Currently this system runs on tomcat server with Oracle 9.0 as back end database and easily deployable to any other java server.*

**Role:**

* Controlled the operations for design, implementation and coding in Java, Java Bean, JSP, Hibernate, spring, HTML, JavaScript, eclipse enterprise (IDE) etc.

**Title:** Ernst & Young DCC Milestone and CFS Cloud APPS

**Duration:** June2011-Oct2013

**Client:** Ernst & Young & CFS

**Tools:** Java, JSP, Java Bean, Struts

*Working on automation and migration activities for Ernst & Young client. We have done automation for deployment of projects on application server with GIT Repository through Jenkins in Cloud and created virtual machines, templates for Epaas.*

**Role:** Development, Team Handling, Client Interaction

**Title:** Smart Manage

**Duration:** Apr2008-June2011

**Client:** Ernst & Young & CFS

**Tools:** Java, JSP, Java Bean, Struts, Servlet

*Smart Manage is a fully integrated Network Intelligence package that lets you keep track of the usage patterns within your corporate network. Smart Manage is very easy to deploy and real time reports can be viewed just on the click of a mouse. Smart Manage gives you a deep insight into your network and helps you to optimize resources and save costs*

*Smart Manage works behind the scenes, without interrupting the normal workflow, and captures all relevant information on the data flowing through your network. The network flow data is captured from one of the core routers through which all traffic is routed, and collected in a Collector machine. The Collector agent then send this data to the database which keeps filtering out the irrelevant information and aggregates the data before storing them in a user friendly manner. The User Interface accesses this data in response to customize queries and shows up the results in user-friendly graphical reports.*

*Smart Manage has 5 modules; they are* ***Collector, Aggregator, Admin, Reporter, SAMS.***

**Role:**

* Led as Team Lead for the project & provided the technical support in our team as well as outside of project also
* Involved in implementation, design & coding for the project in Java, Java Bean, Servlet, HTML, JavaScript, Eclipse Enterprise (IDE), Toad and Oracle etc.

***At Path InfoTech:***

**Title:** LGCSNet

**Duration:** Jun’06-Sep’07

**Client:** LG Electronics

**Tools:** Java, JSP, Java Bean, Struts, Servlet, Solaris & Jdeveloper (IDE)

**Project:** Support

*Presently working on LG Customer Service Network (LGCSNet) features make it a very useful system for customer care centre solution for any kind of service. LGCSNet is based on the distributed architecture hence it can support multiple customer care centers and link them to central location.*

*LGCSNet provides extensive reports and analysis of the data captured, which helps in making customer care services better.*

*LGCSNet is based on modular architecture. It comprises of various modules:*

* *Central core module.*
* *Report module.*
* *User Interface module*

*Central core module, handles the core functionalities of the system like centralized control in various centres, load control, data flow between various access modules and reports module, user interface control etc. LGCSNet is a web-based system with centralized management.*

**Role:**

* Served as team lead & managed the activities for:
* Design & implementation of the projects using Java, Java Bean, Servlet, HTML, JavaScript, Oracle etc.

**Title:** ETS

**Duration:** March2005-June2006

**Client:** XEROX

**Tools:** Java, JSP, Java Bean, Struts, Servlet

**Project:** Support

*ETS facilitate users to Generate Travel Plan, request for approval/additional approval and confirmation, Approve/Deny Travel plan request by authorized personal, Maintain Employee information, Maintain Transaction flow to GL (General Ledger), Maintain Vendor information, Verify expenses with supporting documents, generate reports.*

**Role:**

* Controlled the operations for installation, configuration and deploy web based application on Tomcat web server
* Led as team lead & managed the activities for design & coding in Java, Java Bean, Servlet, HTML, JavaScript, Jdeveloper10.0.3 (IDE) etc.

**Title:** LG Dealer NET

**Duration:** Jun’06-Sep’07

**Client:** LG

**Tools:** Java, JSP, Java Bean, Struts, Servlet, Jdeveloper

**Project:** Support

*The LGDealer Net application is very useful System for LG users. It is based of distributed architecture. It is a web-based application developed by using struts Framework (MVC) and backend we are using oracle9i database. LG Dealer uses LGDealerNet Application for monthly e-Confirmation, and edits your Login/Transaction credentials. Branch will be able to register a new Dealer and also Add/Delete/Update Branch E-Mail Address.*

* It contains two Modules such as:
* Branch Module
* Dealer Module

**Role:**

* Involved in design, implementation and coding in, Java, Java Bean, Struts, HTML, and JavaScript etc.
* Effectively utilized the Apache Struts 1.2 architecture
* Managed the installation, configuration and deployed web based application on Tomcat Web server